

GEORGE'S

INTERNATIONAL TOURS

GENERAL INFORMATION AND CONDITIONS

Reservations and Payment: Since reservation and payment terms are specific to each individual trip or group departure, please refer to the brochure for your trip or your original trip quotation for detailed information.

Cancellations: All cancellations must be in writing. Since cancellation terms are specific to each individual trip or group departure, please refer to the brochure for your trip or consult your original trip quotation for detailed information.

Refunds: Subject to the foregoing Cancellation Terms, upon cancellation of travel related services, all sums paid to George's International Tours for such services will be promptly returned to the passenger, provided the passenger has not caused such cancellation and is not in violation of any of the terms and conditions previously, clearly and conspicuously disclosed and agreed to by the passenger. This refund provision does not apply where George's International Tours has remitted the payment to another registered seller of travel or a carrier and they default in providing the agreed-upon transportation or service without providing a refund. In such a situation, George's International Tours agrees to provide passenger with a written statement accompanied by a copy of the bank records establishing the disbursement of the payment, and if disbursed to a seller of travel, proof of their current registration.

Trust Account Disclosure: California law requires certain sellers of travel to have a trust account or bond. George's International Tours has such a trust account.

Travel Consumer Restitution Corporation ("TCRC"): George's International Tours is a participant in the Travel Consumer Restitution Corporation ("TCRC"). You, the passenger, may request reimbursement from TCRC if the Seller of Travel was registered and participating in the TCRC at the time of sale and the passenger is located in California at the time of payment. Please be advised that passengers purchasing from outside of California are not covered by the TCRC. Eligible passengers may file a claim with TCRC if the passenger is owed a refund of more than \$50 for transportation or travel services which the Seller of Travel failed to forward to a proper provider or if such money was not refunded to you when required. The maximum amount which may be paid by the TCRC to any one passenger is the total amount paid on behalf of the passenger to the Seller of Travel, not to exceed \$15,000. A claim must be submitted to the TCRC within six months after the scheduled completion date of the travel. A claim must include sufficient information and documentation to prove your claim and a \$35 processing fee. You must agree to waive your right to other civil remedies against a registered participating Seller of Travel for matters arising out of a sale for which you file a claim with the TCRC, if you were located in California at the time of the sale. You may request a claim form by writing to: Travel Consumer Restitution Corporation, P.O. Box 6001, Larkspur, CA 94977-6001; or by faxing a request to 415-927-7698.

Travel Documents: A passport which is valid for a minimum of 6 months past the date of your return flight home is required of all U. S. citizens. Visas may be required of U.S. citizens depending upon the countries you will be visiting and if a visa is required it will be indicated on the brochure for your trip or on your original trip quotation. If you are not a U. S. citizen, please call to determine your visa requirement status. George's International Tours is not responsible for individual visas or passports.

You must carefully observe all applicable formalities and ensure that the surnames and forenames used for all passengers, when making a booking and appearing in your travel documents (booking forms, travel tickets, etc.), correspond exactly with those appearing on your passport, visas, etc.

Further information on entry requirements can be obtained from the State Department, by phone (202) 647-5335 or access online at <http://travel.state.gov/travel> or directly from the destination country's website. We recommend that you check these before booking and also shortly before departure as requirements may change.

Travel Risks: Although most travel to international destinations is completed without incident, travel to certain areas may involve greater risk than others. You assume sole responsibility for your own safety at any destination traveled to. George's International Tours does not guarantee your safety at any time, and assumes no responsibility for gathering and/or disseminating information for you relating to risks associated with your destinations. For State Department information about conditions abroad that may affect travel safety and security, go to http://travel.state.gov/travel/travel_1744.html.

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Tour Cost: All quoted prices are based upon airfares, tariffs and currency exchange rates at the time of printing and are subject to change at any time. Should the minimum number of tour members not be reached, the right is reserved to increase the tour cost accordingly.

Tour Documents and Tickets: Final tour documents are mailed, provided we have received full payment, within 3 weeks of departure unless your booking is of a last minute nature in which case the final tour documents will be mailed at the earliest possible opportunity.

Baggage: On group tours each passenger is allowed one checked bag and one carry-on. You will be responsible for paying to the airline any additional charges for additional checked baggage or overweight baggage (if excess weight is permitted). George's International Tours is not responsible for lost, damaged or stolen baggage.

Air Transportation: All airfares, airline taxes and airline fuel surcharges are based upon levels in effect at the time of printing of the brochure for your trip or your original trip quotation and are subject to change until the time of ticketing. Flight schedules are subject to change without notice.

Travel Insurance: We strongly recommend that you have comprehensive travel insurance. Insurance may be purchased directly through George's International Tours and registration forms will be provided upon receipt of your deposit or you may purchase online at www.georgesintl.com. George's International Tours acts only as an intermediary between you and the insurance provider and in no event shall George's International Tours be liable to any person or entity whatsoever for any direct, indirect, incidental, special, exemplary, compensatory, consequential, or punitive damages related to insurance coverage purchased.

Travelers with special needs or disabilities: George's International Tours makes no guarantee as to the ability of any accommodations, activity provider, or facilities advertised on its site to meet the special needs of disabled clients. If you have special needs (e.g., wheelchair accessible room, traveling with seeing eye dog, etc.) you must call ahead of time and verify that special needs can be met. Depending on the terms and conditions and our travel provider, and their abilities to accommodate those needs, your reservation may be refunded, canceled or modified if those special needs cannot be met.

We have no special knowledge regarding the suitability for disabled persons of any portion of any tour or activity offered. For information concerning the suitability for disabled persons for any portion of any tour or other reservation, contact the travel provider directly.

Responsibility Clause: The passenger contract issued by the transportation company shall constitute the sole contract between the transportation company and the passenger. Additional expenses incurred as a result of delay, change of schedules, illness, weather, strikes, hostilities, quarantine, government requisition of hotel space or any other reasons beyond the control of the tour operator or travel agent shall be borne by the passenger. George's International Tours reserves the right to substitute hotels of similar category if necessary and to alter itineraries. Your deposit certifies that you agree with the above terms and conditions.

Limitation of liability: The airlines, hotels, and other suppliers (jointly: "travel suppliers") providing travel or other services sold by George's International Tours are independent contractors and not agents or employees of George's International Tours. George's International Tours and/or their cooperating selling agents and/or their travel suppliers offer these tours for sale only on the express understanding that they themselves do not perform or in any way assume liability for the performance of the individual components, transfers, hotels, flights, car, motorcoaches, etc. of these tours and act only to combine these components into a single unit of sale for the convenience of the general public. To the extent permitted by law, George's International Tours does not assume liability for any injury, damage, death, loss, accident or delay due to an act or omission of a travel supplier, including, without limitation, an act of negligence or the default of a travel supplier. To the extent permitted by law, no responsibilities are accepted for any damage and/or delay due to force majeure, sickness, pilferage, labor disputes, bankruptcy, machinery breakdown, quarantine, government restraints, weather, terrorism or any causes beyond George's International Tours' control. Further, no responsibility is accepted for any additional expense, omissions, delays, failure to make connections, non-performance or poor performance, loss of revenue, loss of anticipated profits, any additional expenses or lost business, attributable to you yourself, acts or omissions of any third parties, or acts of any governmental authority, even if George's International Tours has been advised that such damages were possible or probable.

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SEVERABILITY: If any provision of this agreement shall be unlawful, void, or for any reason unenforceable, then that provision shall be deemed severable from this agreement and shall not affect the validity and enforceability of any remaining provisions.

DISPUTES: MANDATORY BINDING ARBITRATION, GOVERNING LAW, JURISDICTION, ETC.: These Terms and Conditions and the relationship between all passengers and George's International Tours will be governed by the laws of the State of California without regard to its conflict of law provisions. Any dispute concerning, relating, or referring to these Terms and Conditions, George's International Tours Privacy Policy, George's International Tours website or any literature or materials concerning George's International Tours shall be resolved exclusively by binding arbitration held in San Diego, California and presided over by one arbiter from JAMS or another similar organization which specializes in the mediation and arbitration of disputes. The arbitrator's decision shall be final and binding and judgment may be entered thereon. In the event a party fails to proceed with arbitration the other party is entitled of costs of suit including a reasonable attorney's fee for having to compel arbitration. Nothing herein will be construed to prevent any party's use of injunction, and/or any other prejudgment or provisional action or remedy. Any such action or remedy shall act as a waiver of the moving party's right to compel arbitration of any dispute.

Passenger and George's International Tours agree to irrevocably submit to the personal jurisdiction of the federal and state courts located in the San Diego County with respect to any legal proceedings that may arise in connection with, or relate to, these Terms and Conditions, and not to assert, by way of motion, as a defense or otherwise, in any such action, suit or proceeding, any claim that (i) he, she or it is not subject personally to the jurisdiction of such court, (ii) the venue is improper, or (iii) this agreement or the subject matter hereof may not be enforced in or by such court. You recognize and agree that, by submitting your deposit to George's International Tours, you and George's International Tours are each waiving the right to a trial by jury or to participate in a class action with respect to the claims covered by this mandatory binding arbitration provision.

The failure of George's International Tours to act with respect to a breach of these Terms and Conditions by you, or others, does not waive its right to act with respect to subsequent or similar breaches. George's International Tours does not guarantee it will take action against all breaches of these Terms and Conditions.

Acceptance: It is the duty of purchaser to inform all passengers of all relevant terms and conditions stated herein. Submission of a deposit by purchaser certifies acknowledgment and acceptance of all listed terms and conditions, and certifies that all passengers have been informed of the relevant terms and conditions and they have acknowledged and accepted them as well.